



## Bathing establishment Fact Sheet

Bathhouse name	ELENA
Address	Viale Europa, 9
City	Torre del Lago (Lu)
Contacts	Telephone +39 0584 341528 -
Website	Not detected

**TESTED BY:** [Handy Superabile - Social Promotion Association](#) in summer 2023

**Please note** The following information refers to the verification date shown at the bottom of each card. **The Association** is not responsible for any significant changes made by the property after the visit.

### Summary

Bathing establishment Fact Sheet.....	1
Arrival at the facility .....	2
Private/public parking.....	2
Pathway from the parking lot to the main entrance .....	2
Reception.....	3
Bar/restaurant .....	4
Internal Pathways and common services.....	5
Internal Pathways.....	5
Toilet and shower accessible to guests with reduced mobility.....	5
Changing room.....	6
Beach.....	7
Children's play area.....	8
Swimming pool.....	9
Doctors' Offices/Healthcare Facilities.....	10



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## Arrival at the facility

### Private/public parking

Presence of private parking	YES
Type of private car park	Tiles
Presence of parking space reserved for people with disabilities	NO
Public parking nearby	YES with reserved parking spaces at 60 meters
Type of public car park	asphalt
	

### Pathway from the parking lot to the main entrance

Pathway from the car park to the entrance	by 7 steps X 13 cm that can be overcome with a ramp: 253 + 270 cm long (interrupted by a rest shelf 153 cm long), width 84 cm, slope 14%, handrail on the left and curb on both sides
There are markers and tactile maps	NO
Usable door/entrance width	more than 90 cm





**Reception**

Umbrella booking system	<input type="checkbox"/> Via web <input checked="" type="checkbox"/> By phone <input checked="" type="checkbox"/> On-site
Presence of multilingual staff	Not detected
Presence of plant plan with key to services available	NO
Presence of visuo-tactile map	NO
Bulletin board/information panels at an average height of 130 cm in a well-lit area and font size at least 14 dpi with a contrast ratio greater than 4.5:1	NO
The staff attended training courses on welcoming people with different disabilities	NO

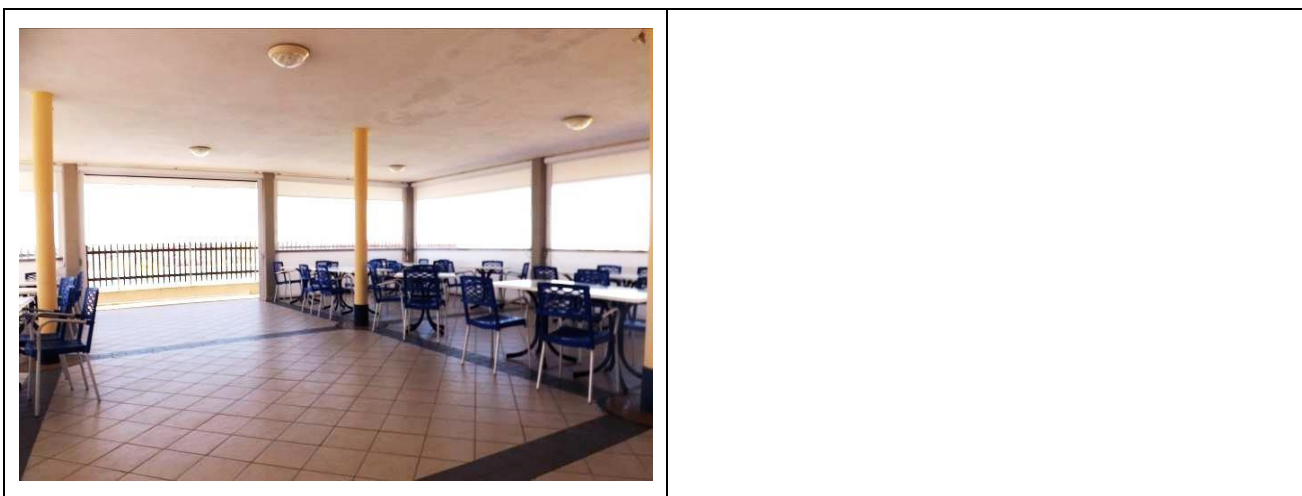




## Bar/restaurant

Type of venue	Bar/restaurant
Access to the premises	via a ramp: length 386 cm, width 104 cm, elevation gain 34 cm, gradient 10 %
Usable door/entrance width	more than 90 cm
Bar counter	more than 100 cm
Types of tables	with central support
Space underneath the tables from the floor	more than 70 cm
Multilingual menu	Not detected
Menus with large print fonts	NO
Braille menu	NO
Table service for people with disabilities	YES
Availability of gluten-free food	<input type="checkbox"/> bread <input type="checkbox"/> pasta <input type="checkbox"/> biscuits <input checked="" type="checkbox"/> ice cream <input type="checkbox"/> Pre-packaged foods
	





### Internal Pathways and common services

#### Internal Pathways

Indicate whether the pathways connecting the entrance to the beach are flat or with ramps in addition to those already described	Obstacle-free paths
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#### Toilet and shower accessible to guests with reduced mobility

Number <b>of toilets</b> accessible/usable by guests with reduced mobility	1
Access to the premises	via the same ramp leading to the bar: length 386 cm, width 104 cm, difference in height 34 cm, gradient 10 %
Usable width of the entrance door	91 cm
Toilet height	50 cm
Open front toilet seat	YES





Support handles	to the right of the toilet
Flexible hand shower at the side of the toilet	NO
Free space on the sides of the toilet	left 18 cm right more than 90 cm frontal more than 90 cm
Electric doorbell/phone	YES
Washbasin with space underneath for wheelchair	more than 70 cm
Height from the ground on the bottom edge of the mirror	Missing mirror
Baby changing table	Not detected
	
Accessible <b>shower</b> available for guests with reduced mobility	NO due to confined spaces



### Changing room

Accessible changing room available for guests with reduced mobility	Not detected
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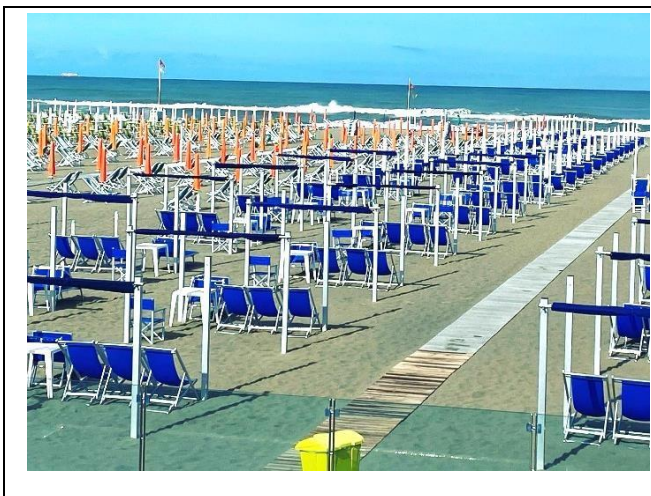




**Beach**

Type of beach	sand
Access to the beach	Flat
Walkway to reach the umbrellas	YES
Type of walkway	PVC/wood mix
Walkway width	100 cm
	
Removable Platform between the walkway and the umbrella station to facilitate the passage and parking wheelchair	YES
Amphibious beach chair available for helping people with reduced mobility to enjoy swimming (owned by the establishment or by association)	YES





**Children's play area**

Children's play area	inaccessible to children with reduced mobility due to sandy bottom
There are games for children with reduced mobility	NO
	





**Swimming pool**

The property has a swimming pool	YES
Access to the swimming pool	with several steps
Useful width of the entrance gate	more than 90 cm
Access to the pool	via ramp with steps
Bathing aids for guests with reduced mobility	Not present



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## Doctors' Offices/Healthcare Facilities

Hospitals near the facility	<b>Ospedale Versilia</b> SS 1, 335, 55049 Camaione LU Telephone: 0584 6051
Other Healthcare Facilities	<b>ASL Health District No. 12</b> Viareggio Piazza Buon Consiglio Viareggio Tel. Phone 0584.6056353 <b>Dialysis service c/o HOSPITAL OF CISANELLO DI PISA</b> Department for dialysis therapy (hemodialysis – peritoneal dialysis) in the period June - September Dialysis Holiday service with availability of n. 6 beds tel. 050 997250 – 997253 – 997256

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